

The following information serves as a guide to help answer any queries and ease any concerns that you may have

### What about tipping?

Who, when and how much you tip is at your discretion. Tips are usually given in cash at the end of your holiday to your Cabin Steward, Restaurant Stewards in the Club Dining restaurants and to any other staff who you feel you wish to reward.

The only exception to this is for passengers who have opted to enjoy the flexibility of Freedom Dining as, with this style of dining, you may be seated at a different table and served by a different waiter on each occasion. We will therefore add an automatic service charge at a daily rate of £1.60 per passenger (including children aged 12 years and over) for the Restaurant Stewards. This charge will appear on your shipboard account. You will, of course, be able to increase or decrease this charge at your discretion by visiting the Reception Desk at any point during your cruise.

### How much, when and who should I tip?

#### Your Cabin Steward

It is the Cabin Steward's job to keep your cabin spotlessly clean and tidy; making up the beds. As one of two people who do most for you, the Cabin Steward would normally receive approximately

£1.50 per person, per day. Most passengers put the tip in an envelope and hand it to their Cabin Steward on the last day of the cruise.

#### In the restaurant (Club Dining)

Another service which you will use daily is the main restaurant. As both your Waiter and Assistant Waiter work together as a team they share the tips equally. An appropriate tip for the attentive service of your restaurant Waiters would be approximately £1.60 per day or £22.40 per passenger for a 14 night cruise. You may also want to reward the Head Waiter but the amount you tip is entirely at your discretion. Again, you would probably prefer to place the money in an envelope and present it at your last evening meal on board.

#### Wine Stewards and Bar Stewards

These are the people who bring your drinks to you in the restaurants, lounges, bars and on deck. You need not worry whether to tip the Steward who replenishes your glass or the Bartender who has skillfully prepared your drinks. This reward is taken care of.

#### Other staff

Finally, you may wish to show your appreciation to a host of other crew members who we have not mentioned above such as the Room Service Stewards and the Buffet Stewards. Again, the amount that you tip is entirely at your discretion.