

Norwegian Star

Disembarkation Program for New York

Sunday, 6th May 2012

(New York City, New York – Pier 88)

Enjoy every minute of your vacation with Freestyle Cruising®.

With Freestyle Cruising®, even disembarkation day will be a breeze. Simply place your suitcase outside your stateroom on the last night with your color-coded luggage tags attached and keep a small overnight bag with the essentials. We ask that you leave your stateroom by 9 am, but you've still got a few vacation hours to enjoy a leisurely breakfast or just relax in one of our public rooms until your luggage tag color is announced.

Relax and just chill! Enjoy Coffee and Danishes in Moderno and Blue Lagoon, Deck 8, Mid, while waiting for easy walk off to begin or for your colored luggage tags to be called during our freestyle disembarkation process.

Enjoy the last day of your cruise

Morning Drink Specials	Bloody Mary, Screwdriver & Mimosa only for \$ 4.25 + 15% Auto Gratuity	
Java Café	Grand Atrium, Deck 7, Mid	6:00am-Close
Market Café Bar	Deck 12, Mid	7:00am-Close
Photo Gallery Open	Photo Gallery, Deck 7 Aft	7:00am-9:00am
Live Music	Grand Atrium, Deck 7, Mid	8:00am-10:00am

Where you can eat breakfast

Breakfast Buffet	Market Café, Deck 12, Mid	6:00am-9:00am
Breakfast (Continuous Service)	Versailles Main Dining Room, Deck 7, Aft	6:30am-8:30am

Settling your account

Paying Account by Cash or Travelers Checks	Grand Atrium, Deck 7, Mid	6:30am-9:30am
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An itemized statement* of your on board Credit Account will be delivered to your stateroom on Sunday morning. Any discrepancies with your billing must be taken care of on board the ship. If you are settling with cash or traveler's checks and have a balance left on your account, please go to the On Board Credit Desk located in the Grand Atrium, Deck 7, Mid between 6:30am and 9:30am.

After 9:30am, all accounts will be closed. If you have made arrangements to settle your account with a credit card, your charges will be billed automatically to your credit card and it will not be necessary to go to the Desk (as long as you have no balance on your account).

* In the event that you have used your Mini-Bar after the last night's (Saturday) turndown service, please stop by the On Board Credit Desk to settle your Mini-Bar charges prior to disembarkation. Thank you.

What is the service charge?

A fixed Service Charge of \$12 per person, per day has been added to your on board account (there's no charge for children under the age of three). This Service Charge is shared between all your Restaurant Wait Staff and Stateroom Stewards. For guests who have used Concierge, Butler or Youth Counselor services, we recommend you to consider offering a gratuity commensurate with services rendered.

Luggage information

Please remove any old tags from your luggage and replace them with the new colored tags provided on board. Place your luggage outside your stateroom no later than 2:00am Sunday morning. Remember to keep all travel documents, I.D., medication, valuables, breakable items as carry off hand luggage.

Cruising Back to Back

Guests who have been booked to sail with us for another voyage, please register at the Guest Services Desk located on deck 7 mid ship with your cruise tickets.

Guest Feedback System Now Online

We hope you're enjoying your cruise. In the past, we would ask guests to fill out a comment card, but we've replaced this traditional method with an online survey. This new process makes gathering guest feedback and improving future NCL cruises faster and more efficient. After the cruise, randomly selected guests who provided their email address during the check-in process before their cruise will receive an email with a link to the survey. We truly value your opinions and hope you will complete this survey. If you don't receive an email survey and would like to provide feedback, please send your comments to NCL Customer Relations at 7665 Corporate Center Drive, Miami, FL 33126. Thanks again for sailing with us.

Filling out your US Customs Form

Everyone must have a completed U.S. customs declaration form in hand as you proceed to immigration. If you are traveling with your family with the same last name, you are only required to fill out one custom declaration form as long as you disembark all at the same time.

At the bottom of the form, list the total dollar amount spent on articles purchased during the cruise (items purchased onboard and in the Non US ports.) that you will be taking into the United States.

If you have exceeded your Customs exemption: All purchases must be listed in categories such as the total value of jewelry, souvenirs, bottles of liquor etc. If you are over, please see the US Customs Official in the Terminal on disembarkation morning.

Your U.S. Customs exemption includes:

- Purchases up to \$800 per person
- For persons 18 years of age & older, a total of 1 carton may be imported free of duty. Up to 100 cigars may be imported duty free provided none are manufactured in Cuba. Cuban cigars may not be imported into the U.S.
- For persons 21 years of age & older, a total of 1 liter of alcohol may be imported duty-free
- Guests who purchase artwork and do not take the purchase off the vessel (item shipped home) – items do not need to be declared
- Guests who purchase artwork and take the purchase off with them – although duty-free, items must still be declared (no duty assessed)
- Guests who purchase loose gems onboard (or shoreside) – although duty-free, items must still be declared (no duty assessed)

Prohibited Items: Fruits, nuts, plants, soil, flowers, drugs, narcotics, indecent materials, Cuban cigars, African ivory, Snake skin, Turtle shell products, guns or weapons.

Special Note: As per US Customs and Border Protection Officials, strictly no photography or videotaping is allowed in the terminal. The use of cellular phones is also prohibited.

You must declare the total value of all articles acquired abroad that you are bringing into the United States, including those items purchased on the ship. All duty/tax-free items (i.e. artwork, precious gemstones, perfume, cosmetics.) Undeclared merchandise is subject to seizure and/or penalty. If you have exceeded your Customs exemption: All purchases must be listed in categories such as the total value of jewelry, souvenirs, bottles of liquor etc.

Alcohol & confiscated item pick up

Liquor / Alcohol

Any alcohol that was purchased ashore & confiscated at the gangway will be delivered to your stateroom by your room steward on Saturday evening between 7:00 pm -9:00 pm.

For Liquor/Alcohol purchases onboard, please collect personally from 6:00pm-10:00pm on Saturday evening in the Galleria Gift Shop, Deck 7, Forward.

Sharp Objects

Please collect confiscated sharp objects after 8:00 pm Saturday from the Guest Services Desk located on Deck 7 Midship.

Continuous Disembarkation Information

Continuous Disembarkation Information : Television Channel 1

Important Disembarkation Information is playing continuously.

Wheelchair assistance

Please contact the Guest Services Desk at extension "00" through your stateroom phone, to register if you are in need of special assistance to disembark with a wheelchair, etc. Designated meeting place for wheelchair assistance is the STARDUST THEATER on Deck 7 FWD Port Side on disembarkation morning between 8:50 am & 10:30 am. Stateroom pick-up will not be available during our debarkation process.

You decide how to leave us (Boo Hoo)

Easy Walk off Disembarkation

We wanted to tell you about a cool way you can disembark the ship. It's called Easy Walk-off Disembarkation. If you'd like to participate, the only catch is you must be able to carry all of your bags ashore on your own. (So, for our guests with special needs, wheelchairs, strollers or guests with walking difficulties, it's probably best that you don't participate in this program.)

- Disembark at your leisure anytime starting at approximately **8:15am**
- You'll be in the first group off the ship (once it's cleared by local officials).
- You don't have to worry about the color-coded tag disembarkation system which lets you avoid the crowd in the baggage claim hall.

If you are an Independent Traveler or have made arrangements on your own, simply pick up the luggage tag that corresponds with the time you would like to leave. It's that simple. Please choose your colored luggage tags in the Grand Atrium, Deck 7, Mid until the last sea day no later than 9:00pm. Remember to choose your luggage tag as soon as possible as each color is limited. Guests who registered for NCL airport transfers or guests with an NCL Post Cruise Package, and Air/Sea guests with pre-arranged transfers through NCL, do not need to worry; your luggage tags will be delivered directly to your stateroom.

Times are approximate. Please listen for announcements in any of the public areas or on channel 2 on your stateroom television. Announcements will not be made in the staterooms. Please place a colored tag on your carry on luggage as a reminder of the color you have chosen.

US CBP Immigration Inspection

Immigration Inspection will take place in the terminal once you disembark the vessel. Please have your Norwegian Star Guest Keycard/Completed US Customs Form in hand and prepare your Passport/ Travel Documents for immigration inspection.

Disembarkation Calling Order

Disembarkation will commence at approximately 8:15 am. We kindly ask all guests to follow the times given below.

Announcements will be made accordingly please wait for your colored luggage tag to be called before making your way to the gangway. It is very important that you do not disembark the ship until your color luggage tag has been called as luggage will not be available in the pier terminal until the approximate times designated below.

Please have your Norwegian Star Guest Keycard as you disembark the vessel and please prepare your Passport/Government issued photo ID. We anticipate commencement of checked luggage with assigned color tags disembarkation at approximately 8:50am, with final call for all guests to disembark the vessel at approximately 10:30 am.

Order of Disembarkation (Order may vary, please listen for announcements)

APPROX. DISEMBARKATION TIME	COLOR	REMARKS
8:15 AM	NONE	EASY WALK - OFF
8:50 AM	GREEN	Latitude Rewards - GOLD & PLATINUM Travelers
8:50 AM	AQUA	NCL AIRPORT TRANSFERS TO LGA/ JFK/ EWR - FLIGHTS & POST CRUISE HOTELS
9:15 AM	PURPLE	INDEPENDENT GUEST WITH EARLY TRAVEL ARRANGEMENTS
9:30 AM	RED	INDEPENDENT GUESTS
10:00 AM	LIGHT BLUE	INDEPENDENT GUESTS
10:15 AM	LIME	INDEPENDENT GUESTS
10:30 AM	BLUE	INDEPENDENT GUEST WITH LATE TRAVEL ARRANGEMENTS