

Monarch of the Seas[®]

AS YOU DEPART

Dear Guests,

On the day of departure feel free to relax in your stateroom or, if you prefer, enjoy breakfast in one of the below dining areas. Be sure to leave enough time to meet in the designated waiting areas shown here at the bottom right (*Note: announcements regarding departure formalities will only be heard in the assigned waiting areas.*)

Breakfast will be served in:

- Vincent's Dining Room, Deck 3
6:30 am - 8:00 am (*continuous service*)
- Windjammer Café, Buffet Breakfast, Deck 11
6:30 am - 8:30 am
- All Departure Lounges will serve Continental Breakfast

Please proceed to your designated waiting area 10 minutes prior to your scheduled departure time. Once your numbered tag has been called, you'll be escorted by a staff member to the Deck 4 gangway. Your luggage will not be available in the terminal until your numbered tag has been called.

5 STEPS AS YOU DEPART...

STEP 1 The Night Before

- Please remove all old tags from your luggage except for any personal identification.
- Attach one of the numbered tag delivered by your Stateroom Attendant to each piece of luggage.
- Place each piece of luggage outside your stateroom between 7:00 pm and midnight on the evening prior to arrival in Port Canaveral. It is imperative that your luggage is placed outside your stateroom no later than midnight on the last night of your cruise vacation.

Please do not pack your flight tickets, passport/proof of citizen ship or medication and remember to keep some clothes out for departure morning.

Guests are advised to hand carry any fragile items with them.

- Do not place carry on items outside your stateroom.
- Under no circumstances should you accept a parcel or piece of luggage that does not belong to you.
- Please take a moment to view the departure video on channel 27 for an overview of the departure process.

5 STEPS AS YOU DEPART CONTINUED ...TURN OVER

Please be sure to save this flyer to assist you with tomorrow's departure



Guests with special needs requiring wheelchair assistance should meet in the Centrum, Deck 4 at the time indicated for your numbered tag. You will be escorted once your numbered tag is called. Wheelchair assistance is provided from the Deck 4 Centrum to the terminal luggage holding area. Only the forward elevators will have access to Deck 4 on departure morning. (*Please be advised this is a limited service and the approximate waiting time is 45 minutes.*)

DEPARTURE ORDER

The first number tag will be called at approximately 8:15 am. The last number tag will be called at approximately 9:20 am. Please note that this order is subject to the flow of guests and luggage in the terminal and may change slightly.



LUGGAGE TAG NUMBER CHART

Indicated times are approximate and depend on the clearance of the ship by the United States Customs & Border Protection officials.

Please note that the following lounges have been assigned for your comfort. United States Coast Guard regulations state that all stairways and landings must remain clear in order to process a smooth departure from the ship. (*Announcements regarding departure formalities will only be heard in the assigned waiting areas.*)

SELF ASSIST DEPARTURE

(*Carry own luggage*)

Claude's Dining Room Deck 4
8:00 am - 8:15 am

Guests taking advantage of this process may expect to use stairs to carry-off their luggage.

• **Waiting Area: Explorer Conference Room, Deck 7**

SUITE, DIAMOND PLUS & PINNACLE CLUB GUESTS

(Royal Suite, Royal Family Suite, Owners Suite, and Grand Suite) 8:00 am onwards

• **Waiting Area: Sound of Music Theater, Deck 7**

PLATINUM, EMERALD & DIAMOND MEMBERS

8:10 am onwards

• **Waiting Area: Schooner Bar, Deck 5**

Green 1 8:15 am
Green 2 8:15 am

• **Waiting Area: Boleros, Deck 7**

Green 3 & 4 8:20 am
Green 5 & 6 8:25 am
Green 7 & 8 8:30 am
Green 9 & 10 8:35 am

• **Waiting Area: Sound of Music Theater, Deck 5**

Green 11 & 12 8:40 am
Green 14 & 15 8:45 am
Green 16 & 17 8:50 am
Green 18 & 19 8:55 am
Green 20 & 21 9:00 am
Green 22 & 23 9:05 am
Green 24 & 25 9:10 am
Green 26 & 27 9:15 am
Green 28 & 29 9:20 am
Green 30 & 31 9:25 am

• **Waiting Area: Adventure Ocean, Deck 10 Family Zone** 8:00 am onwards

Parents and children can enjoy a fun family environment. Games, cartoons and fun will be available.




5 STEPS AS YOU DEPART...



STEP 2 Morning of Departure

SeaPass accounts are automatically billed if you have registered a credit card. A statement of your account will be delivered to your stateroom by 6:00 am on departure morning. For your convenience, accounts established with a credit card will remain active on departure morning for any last-minute purchases. If you have any questions regarding your account, please contact Guest Services before 8:30 am on departure morning. Stateroom mini-bar will be checked departure morning prior to your departure and any consumed items will be billed in addition to your stateroom charges received on departure morning.

-  • Guests settling SeaPass accounts with cash may do so until midnight on the last night.
- Please be reminded that your SeaPass card is required at the gangway as you depart the ship.
- Announcements regarding departure formalities will only be heard in the assigned waiting areas.
- When you hear the announcement in your designated lounge concerning your numbered tag, you will be escorted by a staff member to the Deck 4 gangway. Your luggage will not be available in the terminal until your numbered tag has been called.



STEP 3 Off the Ship/On the Pier

Mandatory United States Customs and Border Protection and Department of Agriculture Inspection


All guests must complete a United States Customs form before departure. Only one form is required for all family members with the same last name and address.

Please have the form completed and signed before leaving the ship, this will ensure a quick departure. All guests must present themselves personally to a United States Customs and Border Protection Officer for inspection. This includes United States citizens and residents. This inspection will take place in the terminal after leaving the ship.

- United States citizens/residents and Canadians must show their passport or proof of citizenship (e.g. citizenship card or birth certificate and photo identification, A.R.C. card).
- Non-United States citizens must show their passport and a completed immigration form (I-94), if holding a visa
- Please have all your documents in hand and your passport open to the photo page.

United States residents who have exceeded their exemption in merchandise, liquor or are carrying monies in excess of \$10,000 must present themselves to a United States Department of Agriculture and Border Protection Officer in the terminal upon departing the ship. By law it is imperative that you declare these items to the officials.

Your exemption of \$800 allows you duty-free status on:

-  • \$800 in merchandise from any of our ports or purchased onboard.
- 1 carton of 200 cigarettes - must be 18 years or older. Excess United States-manufactured cigarettes made for export only will be seized. Foreign-manufactured tobacco products will be subject to duty and internal revenue taxes.
- 100 cigars - must be 18 years or older. No Cuban cigars are permitted into the United States.
- 1 liter of alcohol - must be 21 years or older. Applicable internal revenue taxes and duties will be assessed on any overages.



STEP 4 Baggage Claim

Once inside the terminal, after being processed by a United States Customs and Border Protection Officer, please proceed to the baggage claim area designated for your luggage number tag. Royal Caribbean International staff will be available for assistance and questions. Remember that luggage tends to look alike, please be sure to check the personal name tags on your bags prior to claiming.



STEP 5 Transportation/Onshore Connections

- Air/Sea guests or guests with purchased transfers to the airport - collect your bags from the baggage claim area, then proceed to the buses that will be waiting outside to take you and your luggage to the airport.
- Post hotel package guests, and guests on Explorations! shore excursions - collect your bags from the baggage claim area, then place your bags on the same bus you are traveling on.
- Cruise Only guests - collect your bags from the baggage claim area, then proceed outside where taxis will be available for you.

DID YOU KNOW?

- We handle approximately 5,500 pieces of luggage on the day of departure. Generally guests depart the ship faster than the bags offloaded. Please understand that there may be a delay when picking up your luggage.
- Due to enhanced procedures by the United States Customs and Border Protection and the Department of Agriculture Inspection, guests departing the ship at the end of their cruise vacation may be subject to possible delays.
- Please proceed to your designated waiting area 10 minutes prior to your scheduled departure time. Once your numbered tag has been called, you will be escorted by a staff member to Deck 4 gangway. Your luggage will not be available in the terminal until your numbered tag has been called. Please note that leaving the ship prior to your luggage numbered tag being announced may lead to increased waiting time in the terminal.
- Your luggage will be ready for you to pick up in the terminal once you have passed through the immigration/Customs process.

On behalf of Royal Caribbean International we would like to thank you for cruising onboard the Monarch of the Seas. We look forward to welcoming you onboard another Royal Caribbean International ship in the near future.

Have a safe journey home!