

Majesty of the Seas®

WELCOME ABOARD

FREQUENTLY ASKED QUESTIONS

• **What is a SeaPass card and how do I activate it?**

The Majesty of the Seas works on a cashless sales system. Think of your SeaPass card as your onboard charge card. To activate your SeaPass card, we suggest using a credit card as it allows for automatic checkout at the end of your cruise vacation while also avoiding standing in long lines. Should you wish to establish a cash account, we encourage you to make a cash deposit at the Guest Relations Desk, Deck 4, to avoid having your SeaPass card de-activated should it exceed the pre-set \$300 limit. Any remaining cash credit will be refunded to you on the last day of your cruise vacation.

• **When will my stateroom be ready & where is lunch being served?**

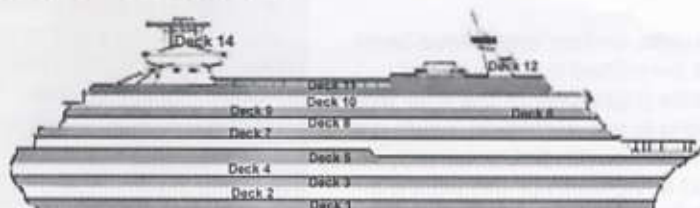
Your stateroom will be ready at 1:00 pm. We ask that you do not go to your stateroom until that time. In the meantime, a delicious lunch buffet is available for all guests in the Windjammer Marketplace, Deck 11 from 11:30 am - 3:30 pm.

• **What time will my luggage arrive to my stateroom?**

Due to the large amount of luggage handled during boarding, we will be delivering luggage up to 7:00 pm. If your luggage has not arrived by this time, please contact the Guest Relations Desk on Deck 4.

SEE REVERSE FOR MORE INFORMATION

SHIP GUIDE



DECK 1

Medical Facility

DECK 3

Photo Gallery
Moonlight Dining Room

DECK 4

Guests Relations Desk
Explorations! Desk
Starlight Dining Room
royal caribbean online
Library

DECK 5

Shops Onboard
Casino Royale
Schooner Bar
A Chorus Line Theatre

Café Latte-tudes

Gelateria L'onda

DECK 7

Boleros
Conference Center
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Loyalty & Sales Manager Desk

DECK 8

Spectrum

DECK 9

Majesty Day Spa
Majesty Fitness Center

DECK 10

Adventure Ocean

DECK 11

Windjammer
Marketplace
Pool/Whirlpools
Fuel Teen Disco
Sports Deck
Pool Bar

DECK 12

Compass Deli
Sorrento's Pizza
Johnny Rockets
Sun Walk
Rock Climbing Wall
Sports Deck

DECK 14

Viking Crown Lounge

GENERAL INFORMATION

GUEST MUSTER DRILL

A mandatory emergency drill will be conducted today at 4:15 pm on the Promenade Deck 7. This will help you familiarize of the safety routine onboard and it allows you to locate your Muster Station (your assigned meeting place in case of an emergency). A copy of the emergency plan can be found on the back of your stateroom door.

UPGRADES

Unfortunately, we are sailing with full capacity onboard the Majesty of the Seas. Upgrades are not available.

ONBOARD CREDITS

All onboard credits received, will only be posted to your SeaPass account on the evening of day 2. For your convenience, check your SeaPass account which you can obtain from the Guest Relations Desk, Deck 4, Centrum. If your onboard credit has not been posted by the evening of day 2, please contact the Guest Relations Desk. Please note that your onboard credits will have to be used entirely during this cruise vacation only. Absolutely no refunds will be given for onboard credits not used.

INTERNET

royal caribbean online™ is located on Deck 7 and Deck 4. Service fees apply. If you have your own laptop, first activate your wireless account on Deck 4 or 7, royal caribbean online™. Once you have activated it, you can use Royal Wi-Fi in select public areas around the ship.

DINING ROOM SEATING

The Maitre d' is available for any dining questions, from 1:30 pm - 3:30 pm on boarding day outside Dining Room, Deck 4. Any other time, ask for the Maitre d' during regular dining hours.

SHOPS ONBOARD

All our duty-free shops are located on Deck 5. The shops will open after we set sail and have reached international waters. Check the opening hours daily in your Cruise Compass.

ROYAL BINGO

Join your Activities Manager and the Cruise Director's Staff for a chance to win lots of cash while having lots of fun. Check your Cruise Compass for times and venues.

ALCOHOL POLICY

The minimum drinking age for all alcoholic beverages on all Royal Caribbean International ships is 21.



- **Can I prepay my gratuities?**

For your convenience, you can prepay your gratuities by simply filling out the gratuities form available in your stateroom or at the Guest Relations Desk, Deck 4. If you wish to take advantage of this service, a fixed charge of \$9.75 per guest per day, will be applied to your SeaPass account. This charge will be divided between the Dining Room and Stateroom staff. This charge is non-refundable. Should you wish to leave your gratuities in cash, envelopes will be delivered to your stateroom for those guests wishing to thank the relevant personnel in person.

- **How can I get my dinner seating changed?**

Your seating arrangements are printed on the front of your SeaPass card. Our Maitre d' will be available today for any table or seating request changes between 1:30 pm and 3:30 pm in front of the Starlight Dining Room, Deck 4, portside.

- **How do I book Explorations! tours?**

Our friendly staff at the Explorations! Desk on Deck 4 will be available during the day to assist you in booking a shore excursion. Check the daily Cruise Compass for opening hours. If you have prepaid your tours, you do not need to come to the desk, all prepaid tour tickets will be delivered to your stateroom directly.

- **How do I know what is happening on the ship each day?**

A Cruise Compass is delivered to your stateroom each night by your Stateroom Attendant. This is the daily listing of events and important information regarding ports-of-call and activities on the ship. We also suggest attending the Welcome Aboard Show hosted by your Cruise Director for more information.

- **What are the charges for using the telephone?**

Charges do not apply when dialing stateroom to stateroom. Simply dial the stateroom number you wish to contact. However, if you want to make an outgoing phone call, a charge of \$7.95 per minute will be billed to your SeaPass account. Charges also apply to toll free calls and when using phone cards. Dialing instructions are located in your stateroom.

- **Where can we smoke on the ship?**

For the comfort and enjoyment of all our guests, certain areas have been designated as "Smoking Areas". Smoking is permitted in many of our lounges and open decks on the starboard side (right side of the ship when facing forward). Please be aware that smoking is not permitted inside any guest stateroom; however guests staying in rooms with balconies may smoke on their balcony. If any guest is found in violation of this policy, a cleaning fee of \$250 will be applied to their SeaPass account and may be subjected to further action pursuant to the "Consequence Section" of the Guest Conduct Policy.

- **Why, on occasion, does my toilet not flush?**

Please be aware that it is a sensitive system. Do not throw any foreign objects into the toilet such as face towels, sanitary napkins, etc. These objects could block the vacuum for a large number of staterooms.

- **How much is my customs allowance?**

United States Citizens and Residents are allowed to bring back \$800 per person in duty-free merchandise into the United States, including 1 carton of cigarettes, up to 100 non-Cuban cigars and 1 liter of alcohol provided that you are 21 or older.

*On behalf of the Captain, Officers, Staff and Crew,
we wish you a wonderful cruise vacation onboard the beautiful
Majesty of the Seas.*

WHAT IS INCLUDED

All food outlets are included, except for selected outlets where an additional dining fee may apply. Please check the daily Cruise Compass for detailed information. Soda packages are available at an additional fee, check our bars for details.

SODA PACKAGE

An exclusive unlimited soda package is available for purchase in any of the bars. Also available on Deck 4, Centrum during boarding.

EXITING THE SHIP AT A PORT-OF-CALL

All guests are advised to have their SeaPass card and Photo ID with them when exiting the ship at all ports-of-call. Please note: Photo ID is not required for CocoCay.

MAJESTY EXPO!

Know-it-all. Literally. This Expo is an introduction to all the wonderful services and amenities available during your cruise vacation. Plus, you could win lots of prizes by entering the Expo! raffle.

POOL TOWELS

Pool towels are available at the Pool Towel Station on Deck 11. If you wish to keep the towel as a souvenir, \$20 will be charged to your SeaPass account, as well as for every pool towel not returned.

MAJESTY DAY SPA

To make appointments for any treatments or massages available onboard, or if you wish to take a tour of the facilities (available on boarding day only), the Majesty Day Spa is located on Deck 9 aft. For more information, please dial 4611.

LAUNDRY SERVICE

Dry Cleaning Service is available onboard. Fill out the form located in your stateroom and leave it with the laundry bag for your Stateroom Attendant to pick up.

For safety reasons please be advised that the use of personal irons is not permitted.

ROOM SERVICE

Room service is available 24 hours a day and until 3:00 am on the last day of your cruise vacation. Please dial extension 26. \$3.95 cover charge applies from midnight - 5:00 am.

ELEVATORS

Please be aware that during the boarding process, one elevator each on portside and starboardside will be used for luggage handling only. All guests are advised to avoid using these elevators.