



GRAND PRINCESS

Welcome aboard!

Welcome aboard Grand Princess®!

We're delighted to host you onboard and hope you enjoy a relaxed, rejuvenating retreat. At Princess Cruises®, we're committed to being the Consummate Host® and are here to help you with any questions or needs you might have during your voyage with us.

To ensure your stay is truly carefree, please take this opportunity to review the important onboard policies and procedures listed below. The officers and crew of Grand Princess are looking forward to providing you with a memorable vacation, and helping you to escape completely!

Dining choices

Princess was the first cruise line to offer a choice of Traditional Dining or Anytime Dining,SM as well as Specialty restaurants and casual options. No matter which dining option you choose, you'll savor a variety of delectable cuisine, prepared using only the freshest ingredients.

Traditional dining. If you've opted for Traditional Dining, you'll dine in the beautiful Botticelli Dining Room each night, according to a pre-assigned seating arrangement. Enjoy award-winning Princess cuisine and attentive service provided by the same waiter each evening.

• First Seating – 5:45pm

• Second Seating – 8:15pm

Anytime DiningSM If you've chosen Anytime Dining, you'll delight in a flexible, restaurant-style experience. Arrive when you like for dinner between 5:30pm and 10:00pm at the charming Michelangelo and Da Vinci dining rooms. To make reservations, please call extension 3463 from 8:00am to 5:00pm

Specialty dining. Princess offers several distinctive upscale dining options.

- Crown Grill features seafood and aged, premium Sterling Silver steaks and chops in a refined, yet casual setting.
- Sabatini's serves Italian fare authentically prepared in an idyllic setting reminiscent of a Tuscan villa.

Because they are a special treat, a cover charge will apply per person. Reservations are recommended for these popular restaurants, so please call extension 3463.

Casual dining. A variety of informal dining options are available throughout the ship. These include a top-of-the-ship buffet, pizzeria, burger & hot dog grill and more. And you can enjoy dining in the comfort of your stateroom—day or night—with 24-hour complimentary room service. No reservations are necessary.

Ultimate Balcony Dining. Enjoy an intimate meal on your balcony. Available at an additional charge, Ultimate Balcony Dining is available from 7:00am to 11:00am for breakfast and from 5:30pm to 10:00pm for dinner. Please refer to your stateroom portfolio for additional details.

Gratuities

During your cruise, regardless of which Princess ship you choose, you will meet staff who provide you with excellent service. Crew members often rotate to different vessels within the Princess fleet which helps to maintain our high standards on every ship. These dedicated workers reflect our philosophy that all crew on all ships are but one family who share in our success.

To simplify the tipping process for our passengers, a discretionary gratuity of \$12 per person for mini-suites and suites, and \$11.50 per passenger in all other stateroom per day (including children) will be automatically added to your ship-board account on a daily basis. This gratuity will be shared amongst those staff that help provide and support your cruise experience, including all wait staff, stateroom stewards, buffet stewards, and housekeeping staff across the fleet.

A 15% gratuity is added to bar charges and dining room wine accounts. This is shared amongst the beverage staff and their support staff. We know you will find these services onboard exemplary.

(Casino dealers and Lotus Spa® personnel do not share in the Hotel & Dining charge as not all passengers utilize their services).

Wake-up calls

To schedule a wake-up call, please touch the "wake up" button on your telephone and follow the voice prompts.

Stateroom TV

Princess Overseas Television includes an amazing variety of movies, television programs, live news and sports via satellite as well as music-only channels. Please refer to the TV guide located in your stateroom for show times and listings.

Bathrobes

An embroidered Princess bathrobe is available upon request from your stateroom steward. The robe will be provided for your comfort and convenience while onboard. Should you choose to keep this robe, a charge of \$45 will be applied to your account. If you wish to purchase additional new bathrobes, please visit the ship's boutique where they are available for \$45. Extra-luxurious terry cloth bathrobes are also available for \$90.

Pool towels

For your convenience, pool towels are provided. These are for your use onboard at the pool, in the spa, sauna or fitness center. Please return these towels to your stateroom as they are your stateroom steward's responsibility. Freshly laundered towels will be provided every evening. Your steward will also be happy to supply additional towels upon request.

Lounging on deck / show lounge seats

As a courtesy to your fellow passengers, please refrain from reserving deck loungers (or show lounge seats). Any towels left on deck loungers unattended for over 30 minutes will be removed.

Hypodermic needles & syringes

Please contact your stateroom steward if you have a medical condition such as diabetes that requires the use of hypodermic needles or syringes. Your stateroom steward will provide a safe and proper waste receptacle.

Alcoholic beverages

We kindly request that you do not bring alcoholic beverages (other than one bottle of wine or champagne per adult per voyage) onboard for consumption. Alcoholic beverages that are purchased duty-free from the vessel's boutiques or at ports of call will be collected for safekeeping and delivered to your stateroom on the last day of the voyage. A member of our security staff will be at the gangway to assist with the storage of your alcoholic beverage purchases.

Protecting the environment

In the interest of energy and resource conservation, your Stateroom Steward/Stewardess has been instructed to turn off all lights during the day, and to draw the sheers when you are out of your room. This will help in keeping a comfortable temperature within your stateroom during the daytime and will benefit the environment by reducing energy consumption.

Once you return to your stateroom, please adjust the lighting to your liking and open the sheers if you wish to do so. If you would prefer your stateroom steward/stewardess to follow a different procedure to that detailed above, we would kindly ask you to instruct him/her accordingly.

Once again, welcome aboard! If there's anything we can do to further enhance your experience with Princess Cruises, please let us know.

Kindest regards,

Officers & Crew
Grand Princess



PRINCESS CRUISES

escape completely®