

April 10<sup>th</sup>, 2012  
New York, New York

Dear Guest,

I would like to welcome you onboard Azamara Journey.

Our aim, and singular focus, is ensuring your total comfort while on board; our caring staff are dedicated to ensuring your cruise experience is nothing short of exceptional. Your Stateroom Attendant and his or her assistant are at your disposal and can assist you with any manner of special services, such as those detailed below.

- Daily news delivery
- Full breakfast
- Evening hors d'oeuvres
- Shoe shine service
- Fresh cut flowers
- Assistance with reservations for Specialty Dining: Prime C and Aqualina
- Assistance with Shore Excursions
- Assistance with reservations for Astral Spa
- About Rose bathroom amenity
- Appointed with luxurious robes and slippers

We hope will enjoy the many features that are included by Azamara Club Cruises, allowing guests to see the world as only a fortunate few ever will, in a relaxed and hassle-free environment.

These include the following:

- Complimentary coffee, soda and bottled water throughout the day.
- Complimentary Self Service Laundry (Located on Deck 7)
- Complimentary wine by the glass in all dining room venues and room service (during lunch and dinner hours)

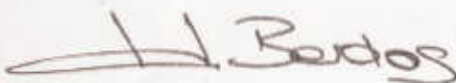
Should you have any questions about our onboard services you may refer to the Guest Services Directory found in your stateroom, or our Guest Relations Officers on Deck 4 aft at the Guest Relations Desk. For those special arrangements onboard or ashore, please feel free to avail yourself of the services of our Guest Relations Manager, Nikki Denyer, who is located at the Guest Relations Desk and can be reached by dialing 00.

If there is any way I can be of assistance, please do not hesitate to contact me via the Guest Relations Desk on Deck 4.

I look forward to meeting you during the course of the voyage.

Warmest regards,

Yours sincerely



Heike Berdos  
Hotel Director  
Azamara Journey

Stateroom Guests

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New York, New York

Dear Guest,

On behalf of the officers and staff of Azamara Journey it is my pleasure to welcome you to Azamara Club Cruises. Our hospitality professionals are committed to providing you with a highly personalized service in an inviting atmosphere.

We're pleased to present two specialty restaurants rivaling the best of those on land: Contemporary American Cuisine with a Mediterranean Flair in Aqualina, and Prime C, a classic steakhouse. Guests in our suites are entitled to complimentary dinners in both venues, and for guests in staterooms a cover charge of \$25 applies. Additionally, our main dining room, Discoveries, is open seating, and presents a fresh, tantalizing menu. Also, while you're welcome to wear formal attire on any evening you choose, it is never required.

Azamara Journey has one designated smoking area. This is located on the starboard-forward section of the Pool Deck, and the smoking area has signs indicating that smoking is permitted there. All other areas of the ship are non-smoking. This includes public rooms, restaurants, the pool deck (except for the starboard-forward section), all staterooms and suites, and all verandas and halls. For the comfort of all of our guests, we request strict adherence to this policy, and thank you all for your cooperation.

Upon your arrival, we invite you to relax in our public areas. Please enjoy our embarkation buffet luncheon in Windows Café, located on Deck 9 Aft. Your stateroom will be ready for occupation at approximately 2:00pm. Your Cruise Director, Tony Markey will make a general announcement for all guests when all staterooms are ready.

Should you have any questions about our onboard services or require special arrangements onboard or ashore, please feel free to take advantage of the services of our Guest Relations Officers, located on Deck 4, Aft.

If there is any way I can be of assistance, please do not hesitate to contact me via the Guest Relations Desk on Deck 4. I look forward to meeting you during the course of the voyage.

Warmest regards,



Heike Berdos  
Hotel Director  
Azamara Journey